

Fan Central Help Guide

To locate the West Central CUSD #235 athletics page, go to <https://westcentralheat.org/>.

The screenshot shows the website header and main content area. At the top, it says "GO HEAT! West Central High School". Below this is a navigation bar with icons for Home (1), Calendar (2), Sports & Activities (3), Get Alerts, Contact, and Watch Live. On the far right of the navigation bar is a Login/Create Account button (4). The main content area features a large "WELCOME to the NEW LOOK OF WEST CENTRAL ATHLETICS" banner. Below the banner is a slider showing upcoming events for four different sports: Boys Varsity Golf, Girls Junior Varsity Volleyball, Boys Junior Varsity Football, and Girls Varsity Volleyball. Each event card displays the date, time, and opponent.

SPORTS & ACTIVITIES	CALENDAR	GET ALERTS	CONTACT	WATCH LIVE	Login / +
BOYS VARSITY GOLF	GIRLS JUNIOR VARSITY VOLLEYBALL	BOYS JUNIOR VARSITY FOOTBALL	GIRLS VARSITY VOLLEYBALL		
23 September, 2024 4:00 PM	23 September, 2024 5:30 PM	23 September, 2024 6:00 PM	23 September, 2024 6:30 PM		
HS B Golf vs United & Illini West 4nm	West Central Hig... @ Stark County Hig...	West Central Hig... @ CO-OP Alwood/C...	West Central Hig... @ Stark County Hig...		

Here's how to navigate the website:

1. Start at the Nav Bar:
 - a. The Home icon will always bring you back here.
 - b. The Calendar icon takes you to a calendar view of all events.
 - c. Sports & Activities allows you to choose the specific team you would like to see.
 - d. Your Athletic Director may have a lot more information under other headings..
2. At the far right of the Nav bar is a Login/Create an Account button. Create an account to sign up for alerts and get notifications of upcoming events or changes to events.
3. Looking for additional information, try expanding the hamburger menu (that is the 3 bars found on top left).
4. The Event slider can be used to see recent and upcoming events.

[“Fan/Parent Questions” Help Topics page](#)

FAQs

How do I set up a BigTeams Fan account?

Click the Create an Account button found on the right side of the navigation bar (2 on page above). Enter your First and Last Name, Email and password. From there the system will walk you through adding a team.

How do I add a team’s calendar to my phone?

You must have a Fan Account. Sign in using your Fan Account and then navigate to the team that you would like to have downloaded to your phone. Click the calendar icon to subscribe to iCal and the follow instructions in the popup box.

The screenshot shows the website for Titans Athletics, specifically the 'BOYS VARSITY ALPINE SKIING' section. A 'Subscribe' popup box is displayed in the center, containing the following text:

Subscribe

Copy and paste this link into your calendar. Please click here for [instructions on how to do this.](#)

webcal://ical.schedulestar.com/fans/?uid=6776488d-d1f0-11ee-

This Calendar subscription is for personal use only. Companies that wish to subscribe to calendar feeds for other purposes should contact info@bigteams.com.

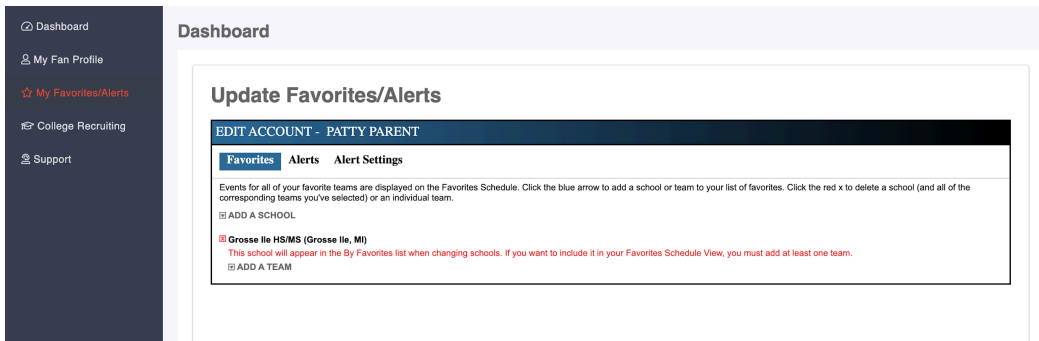
Done **Copy Link**

On the right side of the page, a green arrow points to a calendar icon in the navigation bar, labeled 'Subscribe to ical button'. Below the navigation bar, there is a 'Schedule' section with a table of events.

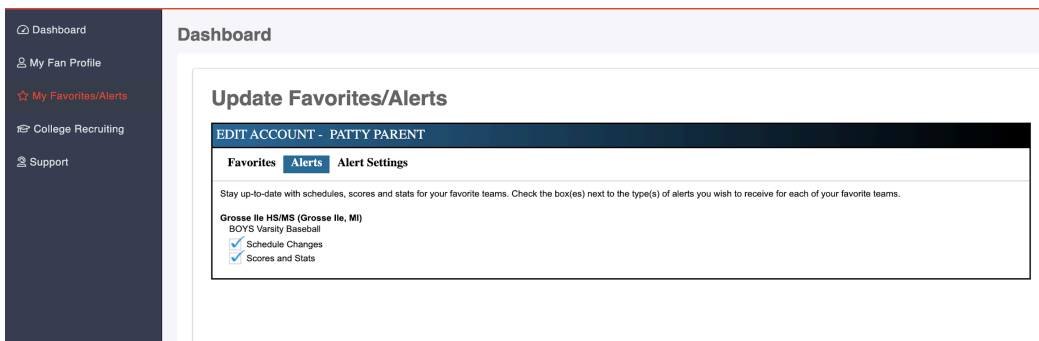
Date & Time	Opponent(s)	Event Title	Facility	Depart Time	Score	Info
07/03/23 4:00 PM	School Test Reccur...	School Test Recurring Weekly				i
07/08/23 1:00 PM	Practice	Practice				i

How do I receive alerts?

Start by choosing your School and Team. Select Add.



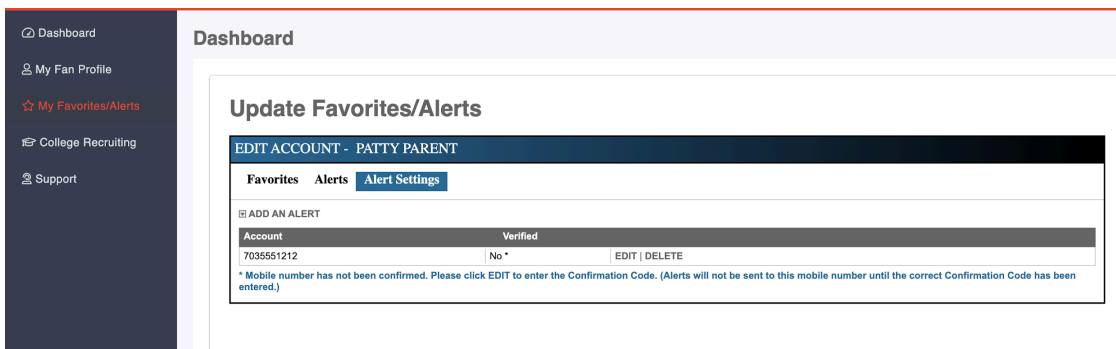
Then click the Alerts tab and select if you'd like to be notified of Schedule Changes and/or Scores and Stats.



By checking the boxes beside “Schedule Changes” and “Scores and Stats”, you have chosen to receive schedule changes, scores, and other important news from your coaches and athletic director.

Then Click Alert Settings. Click Add an Alert.

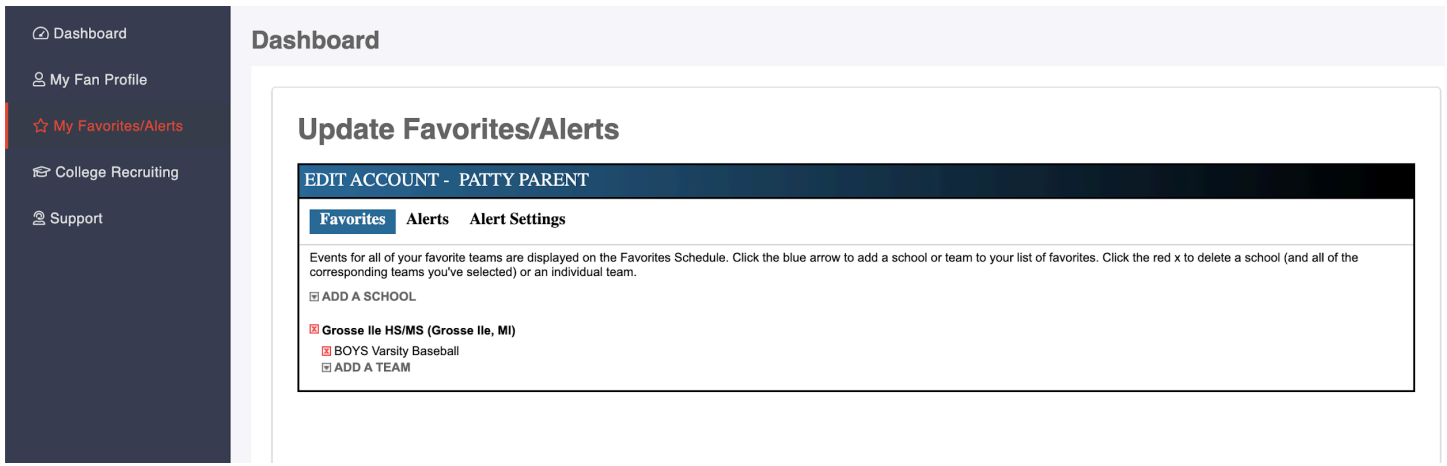
Enter your phone number and email again so you can get the schedule changes and score alerts. Click Add. You will get the popup below. Click okay, and a confirmation code will be sent to the phone number and email address you put in.



The final step is to enter the confirmation codes you were sent via email and text message. You will know you will be receiving alerts if under “Verified” you see “YES”

How do I unsubscribe?

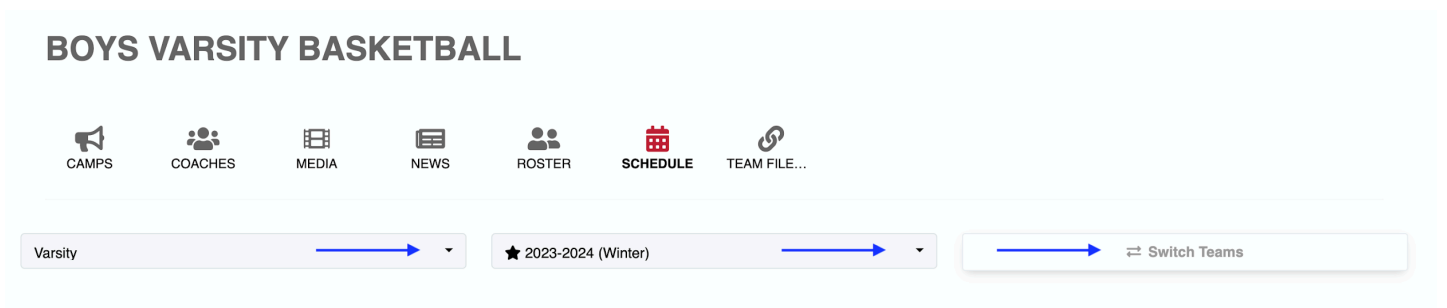
You can also unsubscribe by logging into your fan account. From there, click My Favorites/Alerts. Simply click the Red X beside either the school or the team in order to unsubscribe.



The screenshot shows a user interface for updating favorites and alerts. On the left is a dark sidebar with navigation options: Dashboard, My Fan Profile, My Favorites/Alerts (highlighted), College Recruiting, and Support. The main content area is titled 'Dashboard' and 'Update Favorites/Alerts'. Below this is a header for 'EDIT ACCOUNT - PATTY PARENT' with tabs for 'Favorites', 'Alerts', and 'Alert Settings'. A text block explains that events for favorite teams are shown on the Favorites Schedule and provides instructions on how to add or remove teams. Below this, there are two sections: 'ADD A SCHOOL' and 'Grosse Ile HS/MS (Grosse Ile, MI)'. The latter section includes a red 'X' icon for removal, the text 'BOYS Varsity Baseball', and an 'ADD A TEAM' button.

How do I view past or future team seasons?

Under Sports & Activities, choose the team. When you go to the team's page, you will see two select boxes. One for the Level and one for the year.



The screenshot displays the 'BOYS VARSITY BASKETBALL' team page. At the top, there are navigation icons for CAMPS, COACHES, MEDIA, NEWS, ROSTER, SCHEDULE (highlighted), and TEAM FILE... Below these icons are two dropdown menus: the first is set to 'Varsity' and the second is set to '★ 2023-2024 (Winter)'. To the right of these menus is a 'Switch Teams' button with a double-headed arrow icon.